



# TEN PAO GROUP HOLDINGS LIMITED

## 天寶集團控股有限公司

(Incorporated in the Cayman Islands with limited liability)

(於開曼群島註冊成立的有限公司)

(Stock Code: 1979)

(股份代號：1979)

### NOTIFICATION LETTER 通知信函

29 April 2025

Dear Non-registered Holder(s)<sup>(Note 1)</sup>,

Ten Pao Group Holdings Limited (the “Company”)

— Notification of publication of (i) the Company’s Annual Report for the year ended 31 December 2024; (ii) the Company’s circular dated 29 April 2025 relating to the “Proposed Granting of General Mandates to Repurchase and Issue Shares, Proposed Re-election of Retiring Directors, Proposed Adoption of 2025 Share Option Scheme, and Notice of the 2025 Annual General Meeting”; (iii) the proxy form for the Company’s Annual General Meeting to be held on 13 June 2025 (the above items (i), (ii) and (iii) are collectively referred to as the “Current Corporate Communication”); and (iv) the Company’s Environmental, Social and Governance Report for the year ended 31 December 2024 (the “2024 ESG Report”)

The English and Chinese versions of the Company’s Current Corporate Communication are now available on the Company’s website at [www.tenpao.com](http://www.tenpao.com) and the website of The Stock Exchange of Hong Kong Limited (the “Stock Exchange”) at [www.hkexnews.hk](http://www.hkexnews.hk) respectively (the “Website Version”). The Company recommends you to access the Website Version of the Current Corporate Communication and all future Corporate Communications<sup>(Note 2)</sup>.

If you have difficulty in receiving email notification or gaining access to the Website Version of the Corporate Communications and would like to receive the Current Corporate Communication and all future Corporate Communications in printed form, please complete and sign the enclosed Request Form and return it to the Company’s branch share registrar in Hong Kong, Tricor Investor Services Limited (the “Branch Share Registrar”) at 17/F, Far East Finance Centre, 16 Harcourt Road, Hong Kong by post using the provided prepaid mailing label (no stamp is needed if posted in Hong Kong) or by email to [1979-ecom@vistra.com](mailto:1979-ecom@vistra.com). The Company will upon request send the Corporate Communications to you in printed form free of charge.

As a Non-registered Holder, if you wish to receive Corporate Communications of the Company in electronic form, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares in the Company are held (collectively, the “Intermediaries”) and provide your email address to your Intermediaries. Please contact your Intermediaries for the detailed procedure. If the Company does not receive your functional email address from the Intermediaries, until such time that your functional email address is provided to the Branch Share Registrar, you will be unable to receive via email any notices of publication of the Website Version of Corporate Communications (“Notice of Publication”) and Actionable Corporate Communications<sup>(Note 2)</sup> in electronic form. As such, the Company would only be able to send you the Notice of Publication and the Actionable Corporate Communications in printed form.

The 2024 ESG Report is published in electronic form only on the Company’s website and the Stock Exchange’s website. You may visit the Company’s website by clicking “Corporate Governance” under the section headed “Investor Relations” or the Stock Exchange’s website to view and/or download the 2024 ESG Report.

Should you have any queries relating to this notification, please call the Branch Share Registrar’s telephone hotline at (852) 2980 1333 from 9:00 a.m. to 6:00 p.m. (Hong Kong time), Monday to Friday (excluding public holidays).

By order of the Board  
Ten Pao Group Holdings Limited  
Hung Kwong Yee  
Chairman & Chief Executive Officer

#### Notes:

1. Non-registered Holder means such person or company whose shares in the Company are held in The Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive Corporate Communications of the Company.
  2. Corporate Communications refer to any document(s) issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including but not limited to (a) the directors’ report, its annual accounts together with a copy of the auditors’ report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.
- Actionable Corporate Communications refer to any Corporate Communications that seek instructions from the Company’s securities holders on how they wish to exercise their rights or make an election as the Company’s securities holders.

各位非登記持有人<sup>(附註1)</sup>：

天寶集團控股有限公司(「本公司」)

— 刊發(i)本公司截至二零二四年十二月三十一日止年度的年報；(ii)日期為二零二五年四月二十九日，有關「建議授出購回股份及發行股份的一般授權、建議重選退任董事、建議採納二零二五年購股權計劃及二零二五年股東週年大會通告」之本公司通函；(iii)本公司將於二零二五年六月十三日舉行之股東週年大會之委任代表表格(以上第(i)、(ii)及(iii)項統稱為「本次公司通訊」)；及(iv)本公司截至二零二四年十二月三十一日止年度的環境、社會及管治報告(「二零二四年環境、社會及管治報告」)之通知

本公司的本次公司通訊之中、英文版本已分別上載於本公司網站([www.tenpao.com](http://www.tenpao.com))及香港聯合交易所有限公司(「港交所」)之網站([www.hkexnews.hk](http://www.hkexnews.hk)) (「網站版本」)。

本公司建議閣下閱覽本次公司通訊及日後的公司通訊<sup>(附註2)</sup>的網站版本。

如閣下無法收取電子郵件通知或無法閱覽公司通訊的網站版本及欲索取本次公司通訊及日後公司通訊的印刷本，請填妥及簽署隨附之申請表格，並以隨附已預付郵費的郵寄標籤寄回本公司之香港股份過戶登記分處(「股份過戶登記分處」)卓佳證券登記有限公司(地址為香港夏慤道16號遠東金融中心17樓)(如在香港投寄毋須貼上郵票)，或電郵至[1979-ecom@vistra.com](mailto:1979-ecom@vistra.com)。本公司會因應閣下之要求寄上公司通訊的印刷本，費用全免。

作為非登記持有人，如閣下欲以電子方式收取本公司的公司通訊，閣下應聯絡代閣下持有本公司股份的銀行、經紀、託管商、代理人或香港中央結算(代理人)有限公司(統稱「中介公司」)，並向閣下的中介公司提供閣下的電子郵件地址。請聯絡閣下的中介公司以了解詳細程序。如果本公司沒有從中介公司收到閣下的有效電子郵件地址，閣下將無法透過電子郵件方式收取以電子方式發送的公司通訊網站版本的登載通知(「登載通知」)及可供採取行動的公司通訊<sup>(附註2)</sup>，在這情況下，本公司只能向閣下發送登載通知及可供採取行動的公司通訊之印刷本，直至股份過戶登記分處收到閣下有效的電子郵件地址為止。

二零二四年環境、社會及管治報告僅以電子形式登載於本公司網站及港交所網站。閣下可於本公司網站點擊「投資者關係」項下的「企業管治」或瀏覽港交所網站以閱覽及/或下載二零二四年環境、社會及管治報告。

倘閣下對本通知有任何查詢，請於星期一至星期五(公眾假期除外)上午9時至下午6時(香港時間)，致電股份過戶登記分處熱線(852) 2980 1333。

承董事會命  
天寶集團控股有限公司  
主席兼行政總裁  
洪光椅

二零二五年四月二十九日

#### 附註：

1. 非登記持有人指其持有之本公司股份存放於中央結算及交收系統的有關人士或公司，而彼等已透過香港中央結算有限公司不時通知本公司，彼等擬收取本公司之公司通訊。
  2. 公司通訊指本公司發出或將予發出以供其任何證券持有人或投資大眾參照或採取行動的任何文件，其中包括但不限於(a)董事會報告，公司年度賬目連同核數師報告以及(如適用)財務摘要報告；(b)中期報告及(如適用)中期摘要報告；(c)會議通告；(d)上市文件；(e)通函；及(f)委任代表表格。
- 可供採取行動的公司通訊是指任何涉及要求本公司的證券持有人指示其擬如何行使其有關證券持有人的權利或作出選擇的公司通訊。

REQUEST FORM 申請表格

To: **Ten Pao Group Holdings Limited**  
**(the “Company”) (Stock Code: 1979)**  
*(Incorporated in the Cayman Islands with limited liability)*  
c/o Tricor Investor Services Limited  
17/F, Far East Finance Centre,  
16 Harcourt Road, Hong Kong

致：**天寶集團控股有限公司**  
**(「本公司」)(股份代號：1979)**  
*(於開曼群島註冊成立的有限公司)*  
經卓佳證券登記有限公司  
香港夏慤道16號  
遠東金融中心17樓

REMINDER 提示

As a Non-registered Holder<sup>(1)</sup> of the Company, if you wish to receive Corporate Communications<sup>(2)</sup> pursuant to the Listing Rules<sup>(3)</sup>, you should liaise with your bank(s), broker(s), custodian(s), nominee(s) or HKSCC Nominees Limited through which your shares in the Company are held (collectively, the “Intermediaries”) and provide your functional email address to your Intermediaries.

作為本公司的非登記股東<sup>(1)</sup>，如有意根據《上市規則》<sup>(3)</sup>收取公司通訊<sup>(2)</sup>，閣下應聯絡代 閣下持有本公司股份的銀行、經紀、託管商、代理人或香港中央結算(代理人)有限公司(統稱「中介公司」)，並向 閣下的中介公司提供 閣下的有效電子郵件地址。

I/We would like to receive the Current Corporate Communication and all future Corporate Communications<sup>(2)</sup> of the Company in printed form in the manner as indicated below:

本人／我們現在希望以下列方式收取本次公司通訊及本公司將來所有公司通訊<sup>(2)</sup>之印刷本：

(Please mark a “✓” in **ONLY ONE** of the following boxes) (請從下列選擇中，僅在其中一個空格內劃上「✓」號)

- ☐ to receive a printed copy in the English language only; OR  
僅收取英文印刷本；或
- ☐ to receive a printed copy in the Chinese language only; OR  
僅收取中文印刷本；或
- ☐ to receive a printed copy in both the English language and the Chinese language.  
同時收取英文及中文印刷本。

Signature: 簽署： \_\_\_\_\_ Date: 日期： \_\_\_\_\_

Name: 姓名： \_\_\_\_\_ (English 英文) Contact Phone Number: 聯絡電話： \_\_\_\_\_  
(in block letters 請以正楷填寫)

Postal Address: 郵寄地址： \_\_\_\_\_ (English 英文) (in block letters 請以正楷填寫)

Notes 附註：

- Non-registered Holder means such person or company whose shares in the Company are held in The Central Clearing and Settlement System (CCASS) and who has notified the Company from time to time through Hong Kong Securities Clearing Company Limited that such person or company wishes to receive Corporate Communications of the Company.  
非登記持有人指其持有之本公司股份存放於中央結算及交收系統的有關人士或公司，而彼等已透過香港中央結算有限公司不時通知本公司，彼等擬收取本公司之公司通訊。
- Corporate Communications refer to any document(s) issued or to be issued by the Company for the information or action of holders of any of its securities or the investing public, including but not limited to (a) the directors' report and its annual accounts together with a copy of the auditors' report and, where applicable, its summary financial report; (b) the interim report and, where applicable, its summary interim report; (c) a notice of meeting; (d) a listing document; (e) a circular; and (f) a proxy form.  
公司通訊是指本公司發出或將予發出以供其任何證券持有人或投資大眾參照或採取行動的任何文件，其中包括但不限於(a)董事會報告，公司年度賬目連同核數師報告以及(如適用)財務摘要報告；(b)中期報告及(如適用)中期摘要報告；(c)會議通告；(d)上市文件；(e)通函；及(f)委任代表表格。
- The Rules Governing the Listing of Securities on The Stock Exchange of Hong Kong Limited.  
香港聯合交易所有限公司證券上市規則。
- By completing and returning the Request Form to request for the printed copy of the Corporate Communications, you have expressly indicated that you prefer to receive all future Corporate Communications of the Company in printed form and in the language selected above.  
當 閣下填寫及寄回申請表格以索取公司通訊的印刷本後，即表示 閣下確認擬收取本公司日後刊發的所有公司通訊的印刷本及上述 閣下所選擇的語言版本。
- The above instruction will apply to all future Corporate Communications to be sent to you until you notify otherwise by reasonable notice in writing to the Company's branch share registrar in Hong Kong or until expiry on 31 December 2025 (whichever is earlier). Further request in writing will be required if the non-registered holder prefers to continue receiving printed copy of future Corporate Communications.  
上述指示適用於本公司日後向 閣下發出之所有公司通訊，直至 閣下以合理時間書面通知本公司的香港股份過戶登記分處更改有關指示或直至二零二五年十二月三十一日(以較早者為準)。如果非登記持有人希望繼續收到日後的公司通訊的印刷本，則需要再提出書面請求。
- For the avoidance of doubt, no additional instructions (other than those imprinted herein) written on this Request Form will be processed.  
為免存疑，任何在本申請表格寫上的額外指示(本申請表格上所印列之指示除外)將不予處理。
- If both English and Chinese versions of the Corporate Communications are combined into one document, a printed form of the Corporate Communications with both English and Chinese versions will be sent to the non-registered holder requesting for a printed form of any version(s) of the Corporate Communications.  
若公司通訊的英文版本及中文版本合併為一份文件，則公司通訊的英文版本及中文版本的印刷版本將寄給要求索取任何一種版本的公司通訊印刷版本的非登記持有人。

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

“Personal Data” in this statement has the same meaning as “personal data” defined in the Personal Data (Privacy) Ordinance, Chapter 486 of the Laws of Hong Kong (“PDPO”). Your supply of the Personal Data is on a voluntary basis and for the purpose of processing your instructions as stated in this form (the “Purposes”). If you fail to supply sufficient information, the Company may not be able to process your instructions. The Company may disclose or transfer the Personal Data to its subsidiaries, its share registrar and/or third party service provider who provides administrative, computer and other services to the Company for use in connection with the Purposes and to such parties who are authorised by law to request the information or are otherwise relevant for the Purposes and need to receive the information. The Personal Data will be retained for such period as may be necessary to fulfil the Purposes (including for verification and record purposes). Request for access to and/or correction of the Personal Data can be made in accordance with the provisions of the PDPO and any such request should be in writing and sent to the Data Privacy Officer of Tricor Investor Services Limited at the above address.

本聲明中所指的「個人資料」與香港法例第486章《個人資料(私隱)條例》(《個人資料(私隱)條例》)中「個人資料」的涵義相同。閣下是自願提供個人資料，以用於處理 閣下在本回條上所述的指示(「該等用途」)。如 閣下未能提供足夠資料，本公司有可能無法處理 閣下的指示。本公司可就所述的該等用途，將個人資料披露或轉移給本公司的附屬公司、股份登記處及／或為本公司提供行政、電腦及其他服務的第三者服務供應商，以及其他獲法例授權而要求取得有關資料的人士或其他與上述所列出的該等用途有關以及需要接收有關資料之人士。個人資料將在適當期間保留作履行所述的該等用途(包括作核實及紀錄用途)。有關查閱及／或更正個人資料的要求可按照《個人資料(私隱)條例》提出，而有關要求須以書面方式郵寄至卓佳證券登記有限公司(地址如上)的個人資料私隱主任。

Please cut the mailing label and stick it on an envelope to return this Request Form to us.  
**No postage is necessary if posted in Hong Kong.**

當 閣下寄回本申請表格時，請將郵寄標籤剪貼於信封上。  
如在本港投寄， 閣下無需支付郵費或貼上郵票。

**Mailing Label 郵寄標籤**

**Tricor Investor Services Limited**  
卓佳證券登記有限公司  
**Freepost No. 簡便回郵號碼：10 GPO**  
**Hong Kong 香港**